KanCare Executive Summary

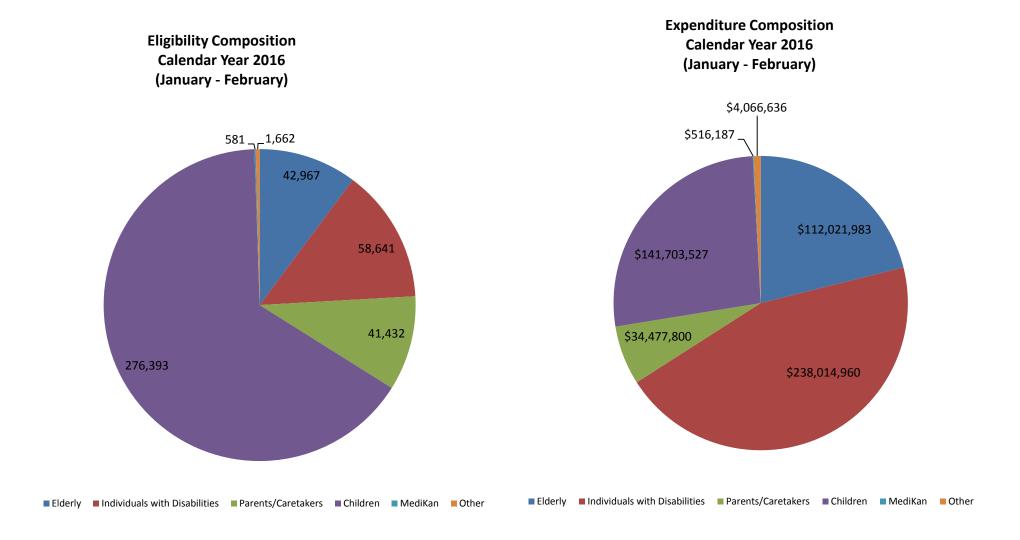




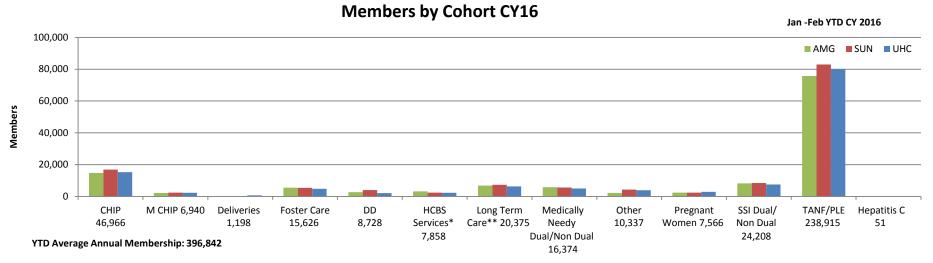


Report date: 4.18.16

Medicaid/CHIP Member Eligibility and Expenditure Information

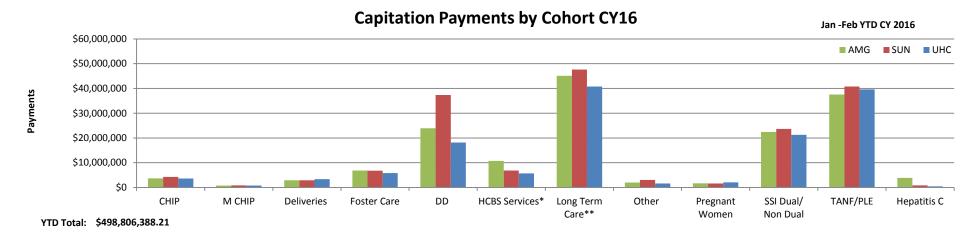


KanCare Executive Financial Summary CY16



^{*}HCBS Services includes Autism, Severe Emotional Disturbance, Technology Assisted, and Traumatic Brain Injury

^{**}Long Term Care includes Nursing Facilities, Money Follows the Person Frail Elderly and Physically Disabled, and the Physically Disabled and Frail Elderly Waivers



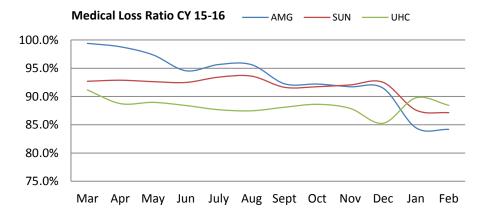
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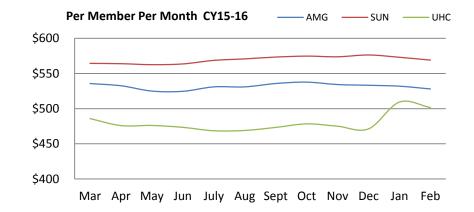
Provider Network - (next guarter due 4-30-16)

KanCare MCO	# of Unique Providers as of 3/31/15	# of Unique Providers as of 6/30/15	# of Unique Providers as of 9/30/15	# of Unique Providers as of 12/31/15
Amerigroup	14,863	15,201	15,954	13,652
Sunflower	19,131	20,376	20,226	19,914
United	20,482	20,823	20,840	20,190

^{**}Long Term Care includes Nursing Facilities, Money Follows the Person Frail Elderly and Physically Disabled, and the Physically Disabled and Frail Elderly Waivers

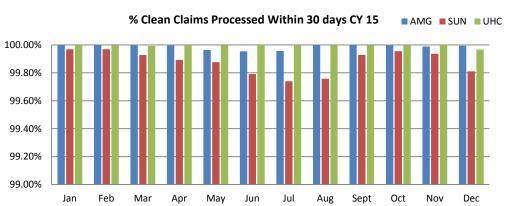
Financial Trends

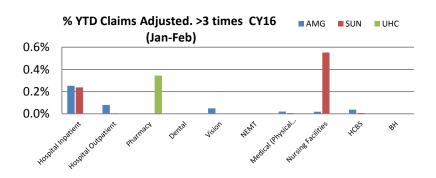


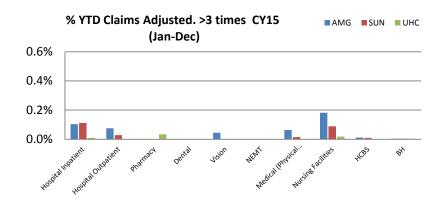


Claims



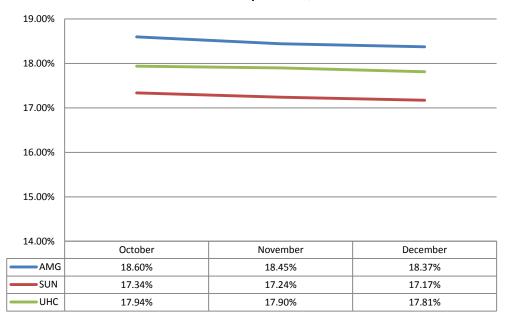




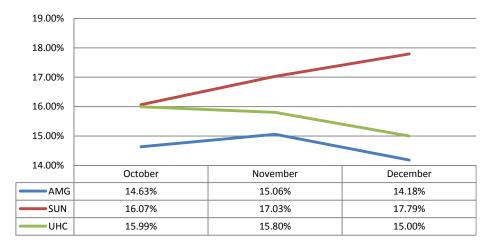


Denied Claims – quarter to quarter comparison (next quarter due April. 30th)

% Denied Claims by Month Q4 2015

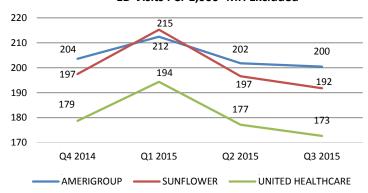


% Denied Claims by Month Q4 2014

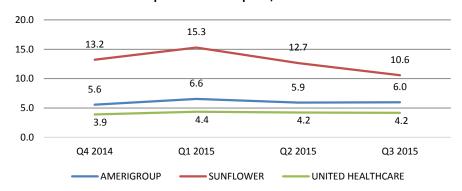


Utilization Summary

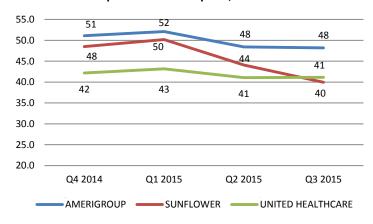
ED Visits Per 1,000- MH Excluded



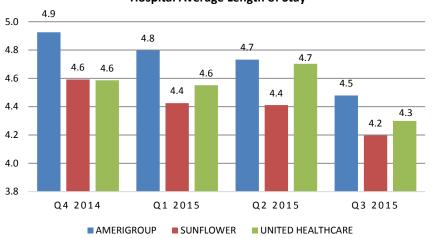
ED visits W Hospital Admission per 1,000- MH Included



Hospital Admissions per 1,000 Members



Hospital Average Length of Stay



Value Added Services (Value Added Services Used By KanCare Members: January - February 2016)

Amerigroup	Members YTD	Total Units YTD	Total Value YTD	Sunflower	Members YTD	Total Units YTD	Total Value YTD	United	Members YTD	Total Units YTD	Total Value YTD
Adult Dental Care	245	530	\$71,402	CentAccount debit card	9,260	10,845	\$216,900	Baby Blocks Program and Rewards	179	179	\$21,480
Member Incentive					-	-					
Program	868	1,628	\$39,265	Dental visits for adults	619	1,705	\$55,820	Adult Briefs	148	148	\$15,820
Mail Order OTC	1,668	1,755	\$31,043	Smoking cessation program	77	77	\$18,480	Adult Dental Services	226	226	\$10,551
Healthy Families Program	23	23	\$12,500	Start Smart	478	478	\$13,456	Membership to Youth Organizations	172	172	\$8,600
riogram	23	23	\$12,500	Disease and Healthy Living	470	478	\$15,450	Organizations	1/2	1/2	\$6,000
Pest Control	20	21	\$2,900	, ,	4,320	4,320	\$11,276	Additional Vision Services	120	128	\$7,274
Smoking Cessation Program	17	24	\$2,541	In-home caregiver support/ additional respite	13	932	\$3,029	Medications Calendar	1,680	1,680	\$6,637
Hypoallergenic Bedding	13	13	\$1,285	Lodging for specialty and inpatient care	17	26	\$2,106	Weight Watchers - Free Classes	47	47	\$5,593
Weight Watcher Vouchers	16	16	\$590	SafeLink®/Connections Plus cell phones	43	43	\$2,057	Home Helper Catalog Supplies	221	221	\$4,490
Additional Respite Care for Autism Waiver Population	2	85	\$255	Hospital companion	3	365	\$1,186	Rewards for Preventive Visits & Health Actions	353	353	\$3,645
Additional Respite Care for DD Waiver				Community Programs for Healthy Children: Boys & Girls							
Population	1	3	\$235	Clubs	37	37	\$555	Additional Podiatry Visits	22	22	\$2,457
				Meals for specialty and inpatient care	9	22	\$550	Pest Control	3	3	\$700
								Follow-Up After Behavioral Health Hospitalization - \$25 Reward	7	7	\$175
								A is for Asthma	231	231	\$116
2015 YTD Grand Total	3,233	4,459	\$162,016	2015 YTD Grand Total	14,876	18,850	\$325,414	2015 YTD Grand Total	3,409	3,417	\$87,538
2015 KanCare Totals	21,518	26,726	\$574,968							•	

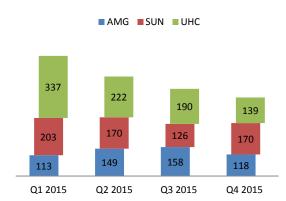
Summary of In Lieu Of Services Used By KanCare Members (January-February 2016)

Amerigroup	Members	Value of Services Avoided	Sunflower	Members	Value of Services Avoided	United	Members	Value of Services Avoided
Additional Medicaid covered services, beyond existing limitations, including personal care services, sleep cycle support, home modifications, equipment and assisted services in lieu of members needing to be admitted to an acute care hospital or nursing facility	3	4,188	Additional personal care services, beyond existing waiver limitations in lieu of members needing to be admitted to a nursing facility	56	\$56,000	Additional personal care services, personal care services, beyond existing waiver limitation, sleep cycle support, and home delivered meals in lieu of members needing to be admitted to a nursing facility	38	\$29,581
Non-Covered services including private nurse, PET scans, CPAP equipment and sleep cycle support in lieu of members needing to access ICU, acute hospital, or nursing facility services	58	\$299,926	Non-Covered services covering a wide range of equipment, orthotics, testing, physician services and outpatient surgery in lieu of members needing to access acute hospital, home health, or more intensive physical or behavioral health services	33	67,400	Non-Covered services Sleep studies, testing, and home health in lieu of members needing to access to acute hospital, or nursing facility services	41	\$236,000
Totals	61	\$304,114.00	Totals	89	\$123,400.00	Totals	79	\$265,581

KANCARE TOTAL	(Jan-Feb 2016)		
Members	229		
Value of Services Avoided	\$693,095		

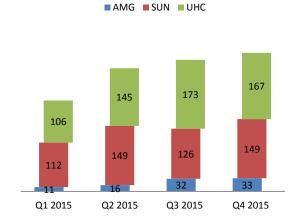
Member Reporting (next quarter due April 30th)

2015 Member Grievances



Q4 2015 Amerigroup- Member							
	Grievances	Appeals	State Fair Hearings				
# reviewed:	118	33					
# resolved:	140	30					
# considered invalid:	0	1					
Average Days to complete	12.71	19.87					
Total # State Fair Hearings requested:			75				
# upheld decisions at State Fair Hearing Level:			1				
# overturned decisions at State Fair Hearing Level:			4				
# health plan appeals reversed in the member's favor:	0	10	0				
# health plan appeals reversed in the provider's favor:	0	0	0				
# State Fair Hearings withdrawn:			0				
# dismissals:	0	0	314				
# default dismissals:			6				
# Other dispositions:			0				

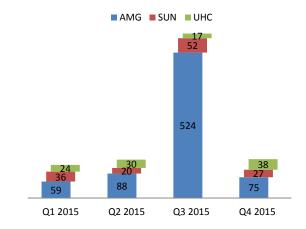
2015 Member Appeals



Q4 2015 Sunflower- Member

	Grievances	Appeals	State Fair Hearings
# reviewed:	170	149	
# resolved:	170	149	
# considered invalid	0	0	
Average Days to complete	7.40	11.6	
Total # State Fair Hearings requested:			27
# upheld decisions at State Fair Hearing Level:			7
# overturned decisions at State Fair Hearing Level:			0
# health plan appeals reversed in the member's favor:	N/A	86	
# health plan appeals reversed in the provider's favor:	N/A		
# State Fair Hearings withdrawn:			5
# dismissals:	N/A	0	12
# default dismissals:			3
# Other dispositions:		63	0

2015 Member State Fair Hearings



Q4 2015 United-Member

	Grievances	Appeals	State Fair Hearings
# reviewed:	139	167	
# resolved:	156	197	
# considered invalid:	16	151	
Average Days to complete	11.15	10.60	
Total # State Fair Hearings requested:			38
# upheld decisions at State Fair Hearing Level:			1
# overturned decisions at State Fair Hearing Level:			0
# health plan appeals reversed in the member's favor:		7	0
# health plan appeals reversed in the provider's favor:		42	1
# State Fair Hearings withdrawn:			7
# dismissals:			18
# default dismissals:			1
# Other dispositions:			0